



Quality assessors from the Aged Care Quality and Safety Commission are visiting today

We would like to hear from you

We will be checking on the standard of care and services provided to you.

If you (or someone who represents you) would like to speak with us either at the service or by phone during our visit, please let the staff know so they can arrange for you to meet with us.

Otherwise:

- you can contact us at the Commission directly on **1800 951 822**, select option **2**.
- provide feedback about your experience of the quality and safety provided to you via an online survey at <https://www.agedcarequality.gov.au/consumer-feedback>
To open the survey, use code **0242**.

If you need Interpreter assistance, please call Translating and Interpreter Service (TIS) on **131 450** and ask for Aged Care Quality and Safety Commission.

For more information you can visit our website at:

www.agedcarequality.gov.au