



Monday, 17 April 2023

Recent Events and Success to Share at Easton Park

Dear Residents, Families & Friends

Firstly, I hope that everyone had an enjoyable Easter and time with family and friends. I would like to take this opportunity to update you on the following please –

1: Reaccreditation Success for Easton Park Units (EPU):

I am pleased and delighted to share the news that we have been successful in meeting all the Expected Outcomes across the 8 Accreditation Standards during a successful reaccreditation audit at EPU recently. It was a pleasure to be on site to witness first hand a dedicated team in action. The feedback from the visiting assessors was overwhelmingly positive across all aspects of our care delivery, the home we provide for our residents, our communication, our wonderful food and how we support and encourage our residents to be as independent and engaged as they wish. Please join me in congratulating Cheryl and her team on this impressive result.

2: Introduction of Electronic Medication Management at Easton Park:

This Week we commence the Rollout of *BestMed – Electronic Medication Management System* at Easton Park. This will be introduced firstly in Easton Park Units and Arthur Webb Court. The team will then take a short pause to review and make any adjustments before moving to Taylor House and Sir David Martin. This is a significant project and we are working closely with other Whiddon Departments along with our Supply Pharmacy and our visiting Doctors. There are significant benefits to our team with the introduction of this system as well as ensuring best practice medication administration for our residents and improved communication between staff, pharmacies and doctors.

3: Roster Review Update:

Following on from my previous communication regarding this we continue to progress well with this process and are currently meeting with care staff to discuss the proposed draft roster. We anticipate this will continue for several more weeks with the new agreed roster being in place by June.

If you have any questions please don't hesitate to speak with your DCS in the first instance.

Yours sincerely,

A handwritten signature in dark ink, appearing to read 'Sally'.

Sally Renshaw **Regional General Manager - RAC Greater Sydney and North West**