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Support Services 81 Belmont Road Glenfield NSW 2167

T 1300 738 388

Locked Bag 7014 Minto 2566 hello@whiddon.com.au

whiddon.com.au

Postal Address

31 May 2023



## Update on Whiddon Narrabri

Dear Residents & Families

## **Management Changes:**

I am pleased to announce that our Interim Director of Care Services, Colin McDonald, has joined us at Narrabri this week to lead the team at both Robert Young & Jessie Hunt until Sara Cameron returns from Maternity Leave. Colin's arrival is later than originally planned as he was assisting us at Whiddon Moree. Colin is familiar with Whiddon having spent time at a number of our homes and has already met several residents and members of our team.

I would like to take this opportunity to sincerely thank Mr Vincent Connolly who has not only supported the team with his Leadership but along with Mr Abraham Nyanzero who was predominately based at Jessie Hunt ensured our recent accreditation success at both homes.

I am very proud to advise that both Whiddon homes attained full accreditation, achieving compliance will all of the requirements and standards. This was a significant team effort and we received wonderful feedback about the care our teams provide. We await the final report that we will be more than happy to share.

## **Jessie Hunt Renovations:**

Last Friday we received approval to occupy Stage 1 of the renovations. This means that the team with the support of several members of the Whiddon Hospitality team will be onsite to get our new kitchen, dining and lounge area set up and ready for our residents to enjoy. I would like to thank our team and our residents who have worked with us through this process and I am excited to visit the new and improved space this week. Our new rooms in Nandewar Wing are still waiting on blinds and curtains and we anticipate these being delivered and installed next week with the aim of moving our residents the week after the June Long Weekend.

Stage 2 requires further room changes as we move to the next section of this exciting project. Ros and the team will have already commenced those conversations with those residents who are transferring rooms.

Finally, I would like to thank our committed team at Narrabri, change is not easy but everyone has taken this in their stride.

Kind Regards

Sally Renshaw

Regional General Manager – Greater Sydney & Northern NSW