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care that connects,  
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lives every day.

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May 2023

# Whiddon

## Update on Whiddon Moree

Dear Residents & Families

### 4-Star Rating for Whiddon Moree

You will be aware that in January this year the Government released its long-awaited Star Ratings for Aged Care Providers. In the first round of ratings, our Moree Nursing Home received a 2-Star Rating, and our Moree Hostel received a 4-Star Rating.

Since Whiddon acquired the Moree Homes, we have been implementing new policies and processes, particularly regarding clinical management.

We are proud to let you know that the revised Star Ratings have been released, and both Homes at Moree have now been rated 4-Stars.

Whiddon currently has 23 Aged Care Homes across NSW and Southeast QLD, with 95% of Whiddon's Homes rated 3-stars or above.

### Welcome to our new Director of Care Services!

I am pleased to announce that our new Director of Care Services, Allison Groth, has joined us at Moree.

Allison is an experienced and energetic aged care manager who is passionate about providing quality care and building a homely community environment. Please find on the next page Allison's introductory letter to you all. I'm sure you will join me in warmly welcoming Allison to the Whiddon Moree family!

### Accreditation Results

Earlier this month, Whiddon Moree underwent their re-accreditation audit with the Aged Care Quality & Safety Commission (ACQSC). The aim of the audit is to assess the provider's everyday performance against the Aged Care Quality Standards. I am pleased to confirm that the Home has attained full accreditation, achieving compliance with all of the requirements and Standards.

This is wonderful news indeed! My thanks to you all for your ongoing support and we are proud to continue this high standard of care for the Moree community.

Kind Regards



Sally Renshaw

Regional General Manager – Greater Sydney & Northwest NSW

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## A Letter from our new Director of Care Services Allison Groth

Dear Families

I would like to take this opportunity to introduce myself and tell you a little bit about who I am and why I am here at Whiddon Moree.



### About me!

I started my nursing career as an AIN, working in a group home/aged care facility in Ryde, Sydney after obtaining a traineeship. After completing my 12-month traineeship, I had my first child and enjoyed the next two years being a fulltime mum. I soon became restless, wanting to get back into nursing and continue my studies and proceeded to complete my EEN training in Western Sydney Health, where I commenced working in the acute health sector.

I became hooked on studying and learning, completing several certificates after this, including my Emergency Nursing credentials. Throughout the birth of my second and third child, I completed my Bachelor of Nursing Studies and am currently in the process of completing my Masters in Gerontology. I believe that studying assists my knowledge and helps me understand the complex issues within aged care, as well as maturing my people skills.

I have spent the last eight years working within management in aged care within a rural location and would like to remain rural. Although there are many challenges associated with living in a rural area, there are also so many benefits for family life and community involvement.

### My involvement at Whiddon Moree!

I would like to reassure you all that my objectives for this Home are both staff and resident focused, striving on providing a positive and family orientated community and workforce.

I have an open-door policy, so please take the time to drop in and say hello!

I am very excited for my journey at Whiddon Moree and look forward to being of service to you and your loved ones!

A handwritten signature in black ink that reads "Allison Groth".

Allison Groth

Director Care Services

Whiddon Moree