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Update on Whiddon Moree



Dear Staff

4-Star Rating for Whiddon Moree

You will be aware that in January this year the Government released its long-awaited Star Ratings for Aged Care Providers. In the first round of ratings, our Moree Nursing Home received a 2-Star Rating, and our Moree Hostel received a 4-Star Rating.

Since Whiddon acquired the Moree Homes, we have been implementing new policies and processes, particularly regarding clinical management.

We are proud to let you know that the revised Star Ratings have been released, and both Homes at Moree have now been rated 4-Stars.

Whiddon currently has 23 Aged Care Homes across NSW and Southeast QLD, with 95% of Whiddon's Homes rated 3-stars or above.

Welcome to our new Director of Care Services!

I am pleased to announce that our new Director of Care Services, Allison Groth, has joined us at Moree.

I know many if not all of you have met Allison and I am grateful to have her onboard and leading the team at Moree.

I would like to take this opportunity to thank Mr Colin McDonald who was Interim DCS whilst we recruited in to this role. Colin has moved on to Whiddon Narrabri – just down the road.

Accreditation Results

As you are aware earlier this month, Whiddon Moree underwent their re-accreditation audit with the Aged Care Quality & Safety Commission (ACQSC). The aim of the audit is to assess the provider's everyday performance against the Aged Care Quality Standards. I am pleased to confirm that the Home has attained full accreditation, achieving compliance with all of the requirements and Standards.

This is wonderful news indeed! My thanks to you all for your ongoing support and we are proud to continue this high standard of care for the Moree community.

Kind Regards

Sally Renshaw Regional General Manager – Greater Sydney & Northwest NSW