

Whiddon



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Dear Resident and Family,

I am pleased to advise that Whiddon Moree will be commencing a partnership with Amcal Moree for the supply of medications and other pharmaceutical items. This is the result of a recent tender and has been prompted by a change to our Electronic Medication Management System. This new system will commence on **21st August** after several weeks of training and planning.

The new system **BestMed** Medication Management System was developed after extensive consultation with key stakeholders including Aged Care Consultants, Doctors, Registered Nurses, Care Staff and Pharmacy Staff. Whilst it is similar in some aspects to our current system **MedSig** it does provide more detailed reporting and most importantly links Whiddon Moree virtually to all other Whiddon Homes. This will provide additional remote support for our Clinical team.

Moree Amcal Pharmacy offers a complete Medication Management System for Residential Care Facilities offering consistency and peace of mind. There will be **no cost** to residents and their families for this new system, standard prescription costs will still apply.

For your convenience, Moree Amcal Pharmacy offer cash or direct credit payment options. Please be advised an account will still be provided prior to billing each month. An application has been enclosed should you wish to consider payment by this method.

Please be advised Moree Amcal Pharmacy charge a *late payment fee* for all accounts that are not paid within our trading terms. The table below outlines how this *late payment fee* will be calculated:

No. Days Account Payment Not Received	Administration Fee
30 Days Overdue	\$10.00 Late Payment Fee
60 Days Overdue	\$20.00 Late Payment Fee
90 Days Overdue	\$30.00 Late Payment Fee

This account fee will appear on your statement as "LATE PAYMENT FEE".

Our accounts can be provided to you via the following methods, with email being the preferred option.

Option	Monthly Charge
Account Statement Emailed	FREE
Account Statement Posted (<i>Maximum one postal address</i>)	\$2.50 per month

Whiddon Moree are looking forward to working with all residents to ensure a smooth transition across to Amcal and our team are happy to assist you as needed.

If you would please complete the details below and either email or fax to the Pharmacy to assist with setting up an account.

If you have any questions regarding this new system, please do not hesitate to give is a call or pop in to the Pharmacy and Nadin and the team can assist.

Warm Regards,

Whiddon Moree Management Team

Please complete the below:

To elect to have electronic statements please complete the following information and return to Moree Amcal Pharmacy via the following options:

1. Email amcalmoree@gmail.com
2. Fax 02 6751 1434

Resident Name:	
Email Address:	