Quality assessors from the Aged Care Quality and Safety Commission are visiting

on 28 May 2025 and we would like to hear from you

We will be checking on the standard of care and services provided to you.

If you, or someone who represents you, would like to speak with us, either at the home or by phone during our visit, please let the staff know so they can arrange this for you.

How to contact us:

- by phone on 1800 951 822, select option 2
- provide feedback about your experience of the quality of care and services via an online survey at **agedcarequality.gov.au/consumer-feedback**

  or use the QR code.

  To open the survey, use code 0364.
- write to us at Aged Care Quality and Safety Commission, GPO Box 9819 In your Capital City.

For interpreter assistance, please call Translating and Interpreter Service (TIS) on **131 450** and ask for the Aged Care Quality and Safety Commission.

For more information, visit our website **agedcarequality.gov.au**.