



Introducing Telstra Health

Telstra Health is Australia's leading provider of clinical care software for the aged care industry. Telstra Health has developed software that will enable clinical and care staff to collect and manage clinical information for all residents in an electronic format.

Progress Notes, Assessment Forms, Charts and Care Plans will become computerised when Clinical and Care and Management software is implemented. This will make the input, use and storage of clinical information faster, easier and more accurate.

How will Telstra Health - Clinical Manager work?

Staff will now use a computer or mobile phone to document resident care details. This will remove the need to duplicate information, making it faster and simpler for you to complete your work.

This will ultimately mean that you will spend more time with residents and less time completing paperwork. It will also give you access to better quality and more complete information.

All information about a resident will be contained in Clinical Manager and accessible from any computer, laptop or tablet device linked to your network.

Train the Trainer Program

Several members of the team will be nominated to be trainers. Trainers have been chosen for their suitability to teach others how to use the Clinical Manager software.

How will I be trained if I am not a part of the Train the Trainer program?

All Telstra Health training will be held one-on-one or in pairs, normally conducted during your shifts. You will be provided with lots of opportunities to practice using Clinical Manager software.

We recommend that staff with low level computer literacy begin brushing up on their skills either at home, at a library or a community centre.

More Information

If you would like more information please contact your RSM.

Computer hardware and access

Your home will be receiving additional mobile phones to make access easier for clinical and care staff.

