

Dear families and visitors

At Whiddon we aim to protect our most vulnerable and most valued members of the Whiddon Community and their loved ones. Our employees and residents all expect to live, work and visit an environment that has implemented strategies to reduce the risk of exposure to this virus.

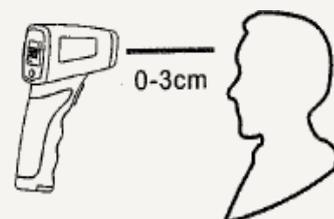
To support this goal we have implemented several measures to reduce the risk of transmission of COVID-19 in our homes, including a screening process for all individuals who enter our homes.

We ask a series of questions including:

- Have you had any flu like symptoms- cough, headache, fever, sore throat
- Have you travelled overseas
- Have you been diagnosed with COVID 19
- Have you been exposed to anyone who has COVID 19

To further strengthen these screening measures we are now introducing temperature testing. This means that anyone who enters a Whiddon Home (including a new resident, a resident returning from hospital, a care team member, a hospitality services team member, a property maintenance member, a doctor or physiotherapist) will have their temperature tested each time they visit, or attend the home for start of shift.

Everyone will have their temperature taken using Thermal Technology. It is non-invasive, quick and safe. If a person has a temperature greater than 37.5 degrees they will not be permitted to enter the home and will be asked to see their general practitioner. Whiddon employees and all others will not be permitted to return to work or visit until they have medical clearance.



We will retain a record of the temperature recorded for each individual for compliance purposes.

We apologise for any inconvenience this may cause. We hope that you understand that this is the best interest of all in protecting everyone from the risk of infection from this virus.

We continue to encourage any person who feels at all unwell to not visit or attend our homes.

We thank you for your understanding.