



Disability Services

Understanding your options

Whiddon

Award-winning care that
connects, inspires and
enriches lives every day.

Why choose Whiddon:

- ✓ You'll have access to a wide range of high quality services to support you at home.
- ✓ You're supported by qualified, experienced and friendly care workers and have a dedicated and regular team.
- ✓ Travel costs to your home to provide services are included in our fees.
- ✓ You're well supported, with annual reviews of your goals and regular and ongoing care planning.
- ✓ Coordinator and the Scheduling Team are available Monday-Friday, 8:00am - 7:00pm.



**Registered
NDIS provider**



Disability services are

Disability Services is a range of flexible and personalised services to support you to live safely and independently at home.

You may be looking for a little extra help with housework, transport or personal care. These services are provided by our dedicated, qualified and experienced care workers who visit you in your own home.

The services that you access can be paid for through your approved NDIS Plan. There are also private funding options available if you are yet to receive a NDIS plan.

Whiddon Disability Services offers a range of different government funded and private services. The type of services you can access depends upon your needs, preferences and eligibility for government funded services.

We meet with you and your family to discuss your circumstances and, working together, we tailor a package of care and services to your individual needs and preferences.



Ask us about
NDIS Services

📞 1300 738 388

✉️ hello@whiddon.com.au



Disability Services Packages with Whiddon

Whether you want everyday care and help around the home, community access or transport services to help you stay connected to your community, at Whiddon, you're in the driver's seat with your NDIS services.

Our team understand that your goal is to continue living safely and independently at home, while also remaining connected to the things that matter most to you. We're here to support you to achieve this goal, and it all starts with really getting to know you and understanding how we can help you live the way you want to.

Our approach to care is to partner with you, and the family or friends you wish to be involved in your care, to build a personalised and flexible care plan just for you.

Talk to our team about NDIS Plans and the Whiddon difference today!

What you'll receive when your NDIS services are with Whiddon:

- ✓ Care Calls - as a Whiddon customer you can access 5 calls per week, free of charge.
- ✓ Dedicated and regular care workers.
- ✓ Access to our Community Coordinators and Scheduling Teams who support you with your care, service bookings and changes.
- ✓ Invitations to join Whiddon social programs held by Community Care.
- ✓ Assistance to access additional support equipment or assistive technologies.
- ✓ Support in taking you shopping, access to your local community events, transport to doctors appointments and domestic assistance.
- ✓ In home respite, assistance with meals and access to recreational activities such as swimming clubs and sporting venues.
- ✓ Provide ongoing review of your goals to ensure that you are getting the most out of your NDIS plan.

Eliesa's NDIS Support from Whiddon

Eliesa is a NDIS participant of Whiddon's. Eliesa has early onset of Dementia, and along with her disability, her family enquired into Whiddon's NDIS Services.

Eliesa's family wanted to make sure she was staying connected with her local community and continuing to do the things she loved the most. With the support of our wonderful Community Care coordinators, we reviewed her NDIS plan and started providing services straight away.

Eliesa receives social support twice a week from Community Care worker Aliy. The two visit many places during their time together such as the Botanic Gardens at Mt Annan, a favourite restaurant in to have lunch in Cabramatta or checking out a new movie at Event Cinemas at Liverpool.

Eliesa enjoys her outings and looks forward to the days that her care worker comes to take her out.





Private Services

Alternatively, for those who are waiting for a NDIS plan, or would like to structure their services on an ongoing basis, we have a selection of private packages.

Private Services Packages

	Starter Package	Essentials Package	Comprehensive Package	Pre-paid Package
Hours of service available per week	2	4	6	5 hours total
Hours of service available per month	9	17	26	\$250***
Cost per month	\$430	\$850	\$1500	

How do Private Services work?

At Whiddon, private services can be accessed in two ways: on an as-needs basis, or through one of our private packages with different costs and hours of services available to you based on the level you pay for.

Private Packages with Whiddon

- ✓ Total flexibility with the types of services you access, with the added bonus of a number of exclusive offers.

- ✓ Specialised assistance through Care Management to support you to live well at home. At Whiddon we include a small component in your private package as a standard service.
- ✓ Dedicated and regular care workers.
- ✓ Travel costs to your home to attend to your services are included in your package, so you won't be billed for these additionally*.
- ✓ Access to Whiddon's Coordinators and Scheduling Teams who support you with your care, service bookings and changes.

* Kilometre charges for outings & transport apply.

**Additional costs (see page 2)

*** Based on ordinary hourly rate

Notes





Contact us

📞 1300 738 388

✉️ hello@whiddon.com.au
whiddon.com.au

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Whiddon

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