



Disability Services

Understanding your options

Whiddon
Award-winning care

Why choose Whiddon:

- ✓ You'll have access to a wide range of high quality services to support you at home.
- ✓ You'll be supported by qualified, experienced and friendly care workers and have a dedicated and regular team.
- ✓ You'll be well supported, with annual reviews of your goals and regular and ongoing care planning.
- ✓ Our Care Coordinators and Scheduling Team are available 7 days a week.
- ✓ We tailor your support with you to ensure you are working towards your goals.



**Registered
NDIS provider**

About Disability Services

Disability Services is a range of flexible and personalised services tailored with you, for you, to enable you to live safely and independently at home.

If you are looking for support to build on your living and life skills and social skills or need some extra help with your personal care, our disability services are delivered to help you reach your goals.

The services that you access can be paid for through your approved NDIS Plan. There are also private funding options available if you are yet to receive a NDIS plan.

Whiddon Disability Services offers a range of different government funded and private services. The type of services you can access depends upon your needs, preferences and eligibility for government funded services.

We meet with you and your family to discuss your circumstances and, working together, we tailor a package of care and services to your individual needs and preferences.



Ask us about
NDIS Services

📞 1300 738 388

✉️ hello@whiddon.com.au



Disability Services Packages with Whiddon

Whether you want everyday care and help around the home, or transport services to help you stay connected to your community, at Whiddon, you're in the driver's seat with your NDIS services.

Our team understand that your goal is to continue living safely and independently at home, while also remaining connected to the things that matter most to you. We're here to support you to achieve this goal, and it all starts with really getting to know you and understanding how we can help you live the way you want to.

Our approach to care is to partner with you, and the family or friends you wish to be involved in your care, to build a personalised and flexible care plan just for you.

Talk to our team about NDIS Plans and the Whiddon difference today!

What you'll receive when your NDIS services are with Whiddon:

- ✓ Care Calls - as a Whiddon customer you can access 5 calls per week, free of charge.
- ✓ Dedicated and regular care workers.
- ✓ Access to our Community Coordinators and Scheduling Teams who support you with your care, service bookings and changes.
- ✓ Invitations to join Whiddon social programs.
- ✓ Assistance to access additional support equipment or assistive technologies.
- ✓ Support in taking you shopping, accessing local community events, with transport to doctors appointments and living and life skills.
- ✓ In home respite, assistance with meals and access to recreational activities such as swimming clubs and sporting venues.
- ✓ Provide ongoing review of your goals to ensure that you are getting the most out of your NDIS plan.

Eliesa's NDIS Support from Whiddon

Eliesa is a Whiddon NDIS participant. Eliesa has early onset Dementia, her family enquired into Whiddon's NDIS Services.

Eliesa's family wanted to make sure she was staying connected to her local community and was continuing to do the things she loved the most. With the support of our wonderful team, we reviewed her NDIS plan and started providing services straight away.

Eliesa receives social support twice a week from care worker Aliy. The two spend time together and are often doing many different and fun activities, such as going for a walk around their local park, having lunch at their favourite restaurant or checking out a new movie at the cinemas. During the outings, Aliy supports Eliesa on various everyday living skills. Money management, good food choices, social appropriateness and road and safety awareness.

Eliesa enjoys her outings and looks forward to the days that her care worker comes to take her out.





Coordination of Supports for NDIS

Whiddon is approved for Coordination of Supports for NDIS.

Through Coordination of Supports, we can assist you and your family in identifying, developing, coordinating and accessing services, and provide information so that you can choose who and what you need on your own.

Under the National Disability Insurance Scheme (NDIS), you must have Coordination of Supports included as part of your NDIS Plan.

Once you have your NDIS plan you can contact one of Whiddon's team members, who will provide all the help you need when it comes to sourcing and connecting with the right people or organisations that meet your needs.

We can provide time limited, low level or specialist coordination of supports.

Examples of the types of assistance we can provide include:

- ✓ connecting you with informal, mainstream and funded supports to strengthen your capacity and resilience
- ✓ negotiating services and pricing
- ✓ arranging assessments required to determine the nature and type of funding required
- ✓ liaising with Plan Managers to establish the appropriate claim categories
- ✓ providing participants with assistance to resolve problems, understand their responsibilities under service agreements
- ✓ change or end a service agreement.

Contact our team for more information

📞 1300 738 388

✉ hello@whiddon.com.au

Notes



Contact us

📞 1300 738 388

✉️ hello@whiddon.com.au
whiddon.com.au

📘 Connect with us on Facebook

📖 Find helpful resources whiddon.com.au/yourlife



Whiddon