



# Community Care Rates

Service Type	Service Specification	Rate per hour				
		Weekdays (6am to 4pm)	After Hours (4pm to 6am)	Saturday	Sunday	Public Holiday
30 minute Personal Care		\$37.00	\$42.00	\$45.00	\$61.00	\$84.00
Personal Care		\$59.00	\$68.00	\$88.00	\$103.00	\$126.00
Respite Care		\$59.00	\$68.00	\$88.00	\$103.00	\$126.00
Social Support	Includes shopping and social outings	\$59.00	\$68.00	\$88.00	\$103.00	\$126.00
Domestic Assistance	House Cleaning and Other Domestic Tasks	\$59.00	\$68.00	\$88.00	\$103.00	\$126.00
Registered Nurse		\$92.00	\$105.00	\$140.00	\$160.00	\$205.00

*Cancellation Fee Policy: 24 hour's notice must be provided for cancelling service or a \$59 fee (1 hour minimum charge) applies.*

Sleepover (From 9pm to 7am - 10 hour inactive shift)	Weekdays	\$290.00
	Friday/Saturday night	\$488.00
	Saturday/Sunday night	\$698.00
	Public Holiday	\$720.00

24-hour in-home respite care	Weekdays	\$640.00
	Weekends	\$745.00

Private Service Packages	Starter Package (9 hours per month)	\$430
	Essentials Package (17 hours per month)	\$850
	Comprehensive Package (26 hours per month)	\$1500
	Pre-paid Package (5 hours total)	\$250

Home Care Package clients only					
Care Management Fee	Rate per hour				\$100.00
	Level 1	Level 2	Level 3	Level 4	
	1 hour per month	2 hours per month	4 hours per month	6 hours per month	
Package Management Fee	Level 1	Level 2	Level 3	Level 4	
	\$150 per month	\$250 per month	\$450 per month	\$650 per month	
Purchasing Processing Fee	% of invoice total		10% (to a maximum of \$50)		
Exit Fee	CDC/HCP clients only		\$300		

Travel - Use of Vehicle	Rate per Kilometre (travel with client)	\$1.20
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The rates are effective for all customers from 1 October 2021