



Service Type	Service Specification	Rate per hour						
		Weekdays (6am to 4pm)	After Hours (4pm to 6am)	Saturday	Sunday	Public Holiday		
30 minute Personal Care		\$46.00	\$53.00	\$57.00	\$78.00	\$105.00		
Personal Care		\$73.00	\$86.00	\$110.00	\$128.00	\$157.00		
Respite Care		\$73.00	\$86.00	\$110.00	\$128.00	\$157.00		
Social Support	Includes shopping and social outings	\$73.00	\$86.00	\$110.00	\$128.00	\$157.00		
Domestic Assistance	House Cleaning and Other Domestic Tasks	\$73.00	\$86.00	\$110.00	\$128.00	\$157.00		
Registered Nurse		\$114.00	\$130.00	\$173.00	\$197.00	\$253.00		
Cancellation Fee Policy: 24 hour's notice must be provided for cancelling service or a \$73 fee (1 hour minimum charge) applies.								

	Weekdays	\$357.00
Sleepover (From 9pm to 7am -	Friday/Saturday night	\$593.00
10 hour inactive shift)	Saturday/Sunday night	\$851.00
31111)	Public Holiday	\$874.00
24-hour in-home	Weekdays	\$782.00
respite care	Weekends	\$909.00
	Starter Package (9 hours per month)	\$500
Private Service	Essentials Package (17 hours per month)	\$1000
Packages	Comprehensive Package (26 hours per month)	\$1700
	Pre-paid Package (5 hours total)	\$300

Home Care Package clients only										
	Level 1	Level 2	Level 3	Level 4						
Care Management Fee (Cost per fortnight)	\$75.19 per fortnight	\$133.12 per fortnight	\$227.10 per fortnight	\$344.57 per fortnight						
D   14	Level 1	Level 2	Level 3	Level 4						
Package Management Fee** (Cost Per Fortnight)	\$59.08 per fortnight	\$103.88 per fortnight	\$226.17 per fortnight	\$342.86 per fortnight						
Travel - Use of Vehicle	Rate per Kilome	\$1.50								

The rates are effective for all customers from 1 September 2023.

The Frank Whiddon Masonic Homes of New South Wales [ a company limited by guarantee ABN 49 082 385 091 trading as Whiddon

81 Belmont Road Glenfield NSW 2167 | Postal Address Locked Bag 2014 Minto 2566 | T +612 9827 6666 | whiddon.com.au

<sup>\*\*</sup> Package management fee will not be charged in months where no services are delivered.