



# True Colours Performance Report


Care: 2023 - 2024

**Whiddon**  
Award-winning care

## Care

At Whiddon, Relationship Based Care underpins everything we do. We strive to provide high quality, consistent and innovative care for our clients.

 **866** Clients per month (average)

 **13** Hours of Care per client each month (average)

 **333** CHSP clients

 **25** NDIS Clients

 **459** HCP clients

 **49** Other clients

**Standards**  
**100%** compliance with Aged Care Quality & NDIS Standards


## People

Our goal is to create a skilled, energised team who provide exceptional care and feel recognised and valued.

**Loyal**  
**74.3%** of staff retained

**Valued**  
**40%** have received wage increases of 4% or more  
1.5% increases received for all other employees.

### Learning & Rewards

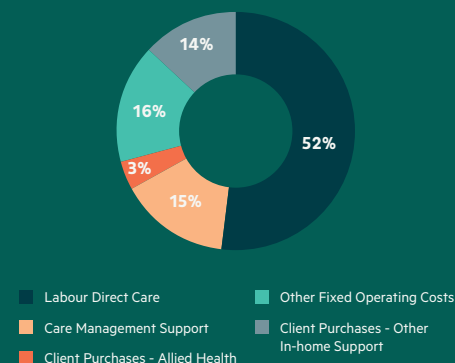
 Scholarships to the value of \$1.259M over the program's lifetime

 New Employee Benefits Program

 Dementia Care and Falls Prevention training

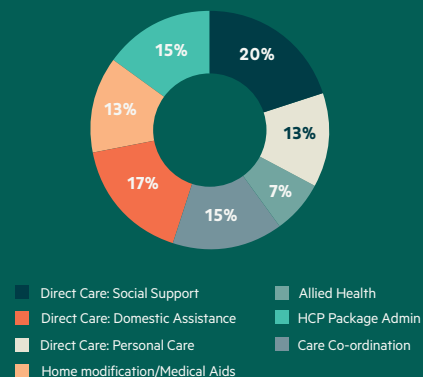
## Business

### Where our funds go



### Our Services

How our clients choose to spend their HCP's



## Positive Ageing

Whiddon is pleased to be introducing our successful Wellbeing programs for our Community Care Clients.



### Cooking Group

Brings together groups of clients with similar cooking and food interests each fortnight. It's a great way for our clients to share meals and connect with each other.



### Strength Up

A 12 week exercise program that involves 5 physio telehealth appointments. The sessions are tailored to each client and supported by Whiddon's trained Exercise Coaches.



### Men's Sheds

Uniting Volunteers and members of the Community, our Men's Sheds provide meaningful activity through hands-on projects which support connection and social networks.



### Intergenerational Programs

Foster meaningful, mutually beneficial relationships between older and younger people. They include a range of activities, such as reading, crafts and school visits.