



Community Care Rates

Service Type	Service Specification	Rate per hour				
		Weekdays (6am to 4pm)	After Hours (4pm to 6am)	Saturday	Sunday	Public Holiday
30 minute services	(Personal Care, Social Support, Domestic)	\$49.00	\$57.00	\$61.00	\$83.00	\$112.00
Personal Care		\$82.00	\$97.00	\$124.00	\$144.00	\$176.00
Respite Care		\$82.00	\$97.00	\$124.00	\$144.00	\$176.00
Social Support	Includes shopping and social outings	\$82.00	\$97.00	\$124.00	\$144.00	\$176.00
Domestic Assistance	House Cleaning and Other Domestic Tasks	\$82.00	\$97.00	\$124.00	\$144.00	\$176.00
Registered Nurse		\$132.00	\$150.00	\$199.00	\$227.00	\$291.00

Cancellation Fee Policy: 24 hour's notice must be provided for cancelling service or a \$82 fee (1 hour minimum charge) applies.

Sleepover (From 9pm to 7am - 10 hour inactive shift)	Weekdays	\$400.00
	Friday/Saturday night	\$665.00
	Saturday/Sunday night	\$954.00
	Public Holiday	\$979.00

Day centre	Standard rate per day	\$79.00
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24-hour in-home respite care	Weekdays	\$876.00
	Weekends	\$1019.00

Private Service Packages	Starter Package (9 hours per month)	\$550
	Essentials Package (17 hours per month)	\$1100
	Comprehensive Package (26 hours per month)	\$1870
	Pre-paid Package (5 hours total)	\$330

Home Care Package clients only				
	Level 1	Level 2	Level 3	Level 4
Care Management Fee (Cost per fortnight)	\$70.04 per f/n	\$124.10 per f/n	\$283.39 per f/n	\$429.91 per f/n
Package Management Fee* (Cost Per Fortnight)	\$61.46 per f/n	\$108.08 per f/n	\$233.10 per f/n	\$353.36 per f/n

Travel - Use of Vehicle	Rate per Kilometre (travel with client)	\$1.50
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Light Gardening**	Average rate per hour	\$82
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Occupational Therapy Services (Glenfield Clients Only)	
Initial Assessment & Reporting: (includes 1-hour assessment, 1.5 hours of planning and report writing)	\$462.50
Hourly rate (including follow up sessions and comprehensive assessments)	\$185 per hour

The rates are effective for all customers from 1 April 2025.

* Package management fee will not be charged in months where no services are delivered.

** At Whiddon, we use verified contractors to provide this service across our regions, and prices will vary based on your location and individual requirements. Prices listed are an average, however personalised quotations will be provided prior to service approval.

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