



Whiddon Volunteer Program



Whiddon
Volunteers

Volunteer Roles

As a volunteer in aged care, you play a vital role in enhancing the quality of life for residents and clients. Your contributions go beyond tasks and duties; they foster a sense of community, support emotional well-being, and create lasting connections.

Through your kindness, commitment, and service, you help foster an environment where residents and clients feel valued, respected, and engaged.

Below are the volunteer roles available through Whiddon's Volunteer Program.



Create Meaningful Moments

Enrich residents' and clients' lives through conversations, reading, puzzles, and games. Engage in cultural activities, provide language support, and offer companionship through phone call or pen pal connections.



Wellness & Activities

Bring enthusiasm to arts and crafts, fitness walks, and beauty sessions. Choose your favourite activities, assist with outings, and support special events. Help residents stay active, relaxed, and happy with your positive energy.



Gardening & Outdoors

Encourage residents to enjoy nature through light gardening. Plant flowers, nurture herbs, and maintain garden spaces. Create joy with outdoor activities and share the magic of nature.



Pet Therapy Visits

Bring your friendly dog to visit residents, creating emotional connections and reducing stress. Your furry friend brings joy and companionship, brightening someone's day with their presence.



Tech & Connection Support

Help residents stay connected with loved ones through tech support, video calls, and personal touches like birthday cards and newsletters. Maintain smooth communication and create meaningful connections.



Event Support

Support special events like theme days, BBQs, and employee celebrations. Assist with setup, coordinate activities, and provide hands-on help. Create a fun atmosphere and ensure events run smoothly.



Men's Shed Support

Join the Men's Shed for shared stories, laughter, and creative projects. Facilitate activities, organize the workspace, and enjoy crafting, repairing, or tinkering. Keep the energy alive and make each visit memorable.



Projects & Initiatives

Suggest and participate in creative projects that match your interests or skills. Help with short-term projects, launch new activities, or decorate for themed events. Use your unique abilities to make a positive impact.

The Volunteer Program is flexible, and we welcome new ideas and role suggestions from our Volunteers. Contact the Wellbeing and Lifestyle Team Leader or Volunteer Manager to explore further opportunities.

Recognition Opportunities

We believe that acknowledging your contributions not only boosts morale but also strengthens our community. Below are the ways in which we celebrate and recognise our fantastic volunteers:

National Volunteer Week

Each year, National Volunteer Week is held and is a way to nationally recognise and celebrate Volunteer's across Australia. During National Volunteer Week, all services are encouraged to arrange an event specific to their service. The National Volunteer Week event theme is consistent with the theme set by Volunteering Australia.

Milestone Awards

Recognising the milestones in our volunteers' journey is essential to fostering a sense of appreciation and belonging within our community. Starting at 5 years of service, we celebrate your dedication in 5 year increments. For each milestone reached, volunteers receive a letter and a pin reflecting their years of service, along with a gift card. The gift cards are awarded as follows:

- ✓ \$50 for 5 years of service
- ✓ \$100 for 10 years of service
- ✓ \$150 for 15 years of service
- ✓ \$200 for 20 years of service



Everyday Heroes Program & Board of Directors Awards

Everyday Heroes is a nomination-based recognition campaign held 3 times a year, focusing on peer-to-peer nominations but open to anyone who knows a Whiddon Everyday Hero. Local celebrations are held at the end of each campaign with everyone nominated receiving a certificate. There is one Winner per campaign, who receives a \$100 eGiftCard, and is invited to attend the Board of Directors Award Ceremony held in Sydney, where one winner is chosen, receiving \$500 an eGiftCard.

Other Recognition Opportunities

Volunteers are also encouraged to participate in on-site celebrations, such as Christmas parties and resident events like morning teas. Ask the Wellbeing and Lifestyle team or your local supervisor for a copy of the Events Calendar!

Additionally, Christmas gifts are sent to all volunteers as a sincere thank you for your invaluable contributions.

Benefits of Volunteering at Whiddon

At Whiddon, we want to provide our people with benefits that will enhance their experience and provide them with things they actually want and will use. These include, but are not limited to:

Employee Assistance

Receive one on one professional support through our Employee Assistance Program, which can be accessed by the Hapstar platform.

This could include personal or professional assistance, financial or career counselling, or to simply chat with a professional and qualified counsellor about something that might be worrying you.

To access this service and platform, email **Volunteers@Whiddon.com.au**

Retail Discounts & Perks

Through our **Whiddon Perks** offering, employees and volunteers can access social events or passes on a bi-annual basis.

This could include:

- ✓ A double pass to the cinema in metro and regional towns.
- ✓ Tickets to a special event. For example, a concert or a sporting event in metro and regional towns.
- ✓ Food vouchers for use in the local communities in which we operate.

You will hear more about this, when tickets are available, and how you can be in the running to pick up some tickets or vouchers.



Blue Light Discount

Through our partners at **Blue Light card**:

To access a suite of **discounts** on products and experiences, sign up to the **Blue Light Card Discounts Program** by scanning the QR code:



How could this benefit you?



Woolworths Gift Voucher

Save 4% on your gift card purchase.

\$100 pay \$96
Save \$4

Over one year, this is a value of \$5,200 with a cost to you of \$4,992 and a total annual saving of \$208.



A Red Balloon experience

Enjoy 10% off a wild adventure or a dining experience. Minimum spend \$300 which means you are saving at least \$30 on your purchase.



Brooks Running Shoes

Save an exclusive 15% on full-price Brooks Running shoes and accessories.



Samsung Products

- ✓ Up to 25% off selected Samsung products
- ✓ Access exclusive offers via the **Samsung partnership** store.
- ✓ Up to 20% off smartphones, tablets and wearables. E.g. On a \$1,000 phone purchase, you could save up to \$200.
- ✓ Up to 20% off vacuums
- ✓ Up to 20% off microwaves
- ✓ Up to 15% off TVs and soundbars
- ✓ Up to 15% off fridges
- ✓ Up to 15% off washers and dryers

Note that these examples are subject to change and are dependent on the benefits negotiated with a third party.

Learn and grow while you Volunteer!

As a valued volunteer, you get free access to our Learning Platform with over 95,000 modules on a wide range of topics. Whether you want to develop new skills, expand your knowledge, or explore personal interests, you can learn at your own pace. These learning opportunities can enhance your volunteer experience and benefit your personal and professional growth.

Get Paid To Refer A Friend!

Whiddon is committed to attracting talented and committed individuals into our workforce and volunteer base. To support this, we have implemented the Refer a Friend Program which incentivises employees and volunteers who refer a 'friend' (person within their known network) who successfully obtains a position with Whiddon, whether as an employee or volunteer.

Volunteers referring other volunteers or employees to Whiddon will obtain \$50, paid via online Gift Card.

Referral Criteria

The Refer a Friend Program is open to all current employees and volunteers at Whiddon. The referred person must meet the following criteria for the referring employee/volunteer to receive the incentive.

- **Employees:** Permanent positions require minimum contracted hours (16 per fortnight); casual positions require regular work (at least two shifts per month over six months).
- **Volunteers:** Evidence of consistent volunteering over three months.
- The referred individual must complete the probation period (six months for employees, three months for volunteers).
- Referrals must be formally flagged through PageUp or the designated referral platform.

Process Steps

Referral Submission

There are two ways to refer a friend:

1 Referrer

Visit our Whiddon Careers website and find the role you'd like to refer your friend to (whether paid or voluntary). Click on the role and, at the bottom of the Ad, you will find a Refer a friend button. Enter your friend's details so they can apply using the link provided in that referral.

Apply now

Refer a friend

2 Volunteer/Employee candidate (friend)

When completing your Application, at the end of the Application Form, you will find a question that says 'How did you hear about this opportunity?'. Select Employee/Volunteer Referral and name your referrer.

Submit application

Please fill in all mandatory fields marked with an asterisk (*).

To help us with our marketing strategy, please answer the following question

How did you hear about this opportunity?*

Employee referral

Post Hire/Engagement Process

Each month, People and Culture will review the referrals and verify the details and criteria with the respective hiring manager. Once confirmed, they will notify the referrer and process the \$50 gift card payment. Please note that no bonus will be issued if the referred volunteer leaves before completing the required period.



Contact us

Thank you for choosing to volunteer with Whiddon. We are proud of our team, our culture, and our dedication to each other and those we serve.

Join us and experience a supportive environment where your contributions are valued, and your passion is encouraged.

If you have questions about Volunteering at Whiddon, please contact our team via email on volunteers@whiddon.com.au



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