



Support at Home – Pricing Schedule

Effective 1st Nov 2025

Whiddon
Award-winning care

⌚ Services scheduled for a minimum of 1 hour

	Service Type	Service Specification	Unit	Service Provider	Service Rate					Participant Contributions**	
					Weekdays (6am to 4pm)	After Hours (4pm to 6am)	Saturday	Sunday	Public Holiday	Contribution rates range (%)	Contribution rate range (\$) per hour ***
Services to support your Clinical Needs	Registered Nurse		Hour	Whiddon	\$155.00	\$183.00	\$234.00	\$272.00	\$388.00	0%	\$0-\$0
	Enrolled Nurse		Hour	Whiddon	\$133.00	\$157.00	\$201.00	\$234.00	\$333.00	0%	\$0-\$0
	Allied Health	Occupational Therapist*	Hour	Whiddon contractors	\$220.00	\$260.00	\$332.00	\$386.00	\$550.00	0%	\$0-\$0
		Physiotherapist*	Hour	Whiddon contractors	\$220.00	\$260.00	\$332.00	\$386.00	\$550.00	0%	\$0-\$0
		Podiatrist*	Hour	Whiddon contractors	\$165.00	\$195.00	\$249.00	\$290.00	\$413.00	0%	\$0-\$0
Services to Support your Independence	Personal care	Daily living activities, Med Prompt	Hour	Whiddon	\$108.00	\$127.00	\$163.00	\$190.00	\$270.00	5% - 50%	\$5.40 - \$54.00
	Social support	Individual support, Accompanied activities	Hour	Whiddon	\$108.00	\$127.00	\$163.00	\$190.00	\$270.00	5% - 50%	\$5.40 - \$54.00
	Group social support	Day centre^	Hour	Whiddon	\$27.00	N/A	N/A	N/A	N/A	5% - 50%	\$1.35 - \$13.50
	Respite care	Respite care	Hour	Whiddon	\$108.00	\$127.00	\$163.00	\$190.00	\$270.00	5% - 50%	\$5.40 - \$54.00
	Remedial Masseuse		Hour	Whiddon contractors	\$134.00	\$158.00	\$202.00	\$235.00	\$335.00	5% - 50%	\$6.70 - \$67.00
	Transport¹	Travel (Minimum charge)	Trip	Whiddon	\$21.90	\$26.00	\$33.00	\$38.00	\$55.00	5% - 50%	\$1.10 - \$10.95
Services to Support your Everyday Living Needs	Domestic	General house cleaning, Shopping Assistance, Laundry services	Hour	Whiddon	\$108.00	\$127.00	\$163.00	\$190.00	\$270.00	17.50% - 80%	\$18.90 - \$86.40
	Home maintenance and repairs*	Gardening	Hour	Whiddon contractors	\$108.00	\$127.00	\$163.00	\$190.00	\$270.00	17.50% - 80%	\$18.90 - \$86.40
		Assistance with home maintenance and repairs. Expenses for home maintenance and repairs	Hour	Whiddon contractors	\$140.00	\$165.00	\$211.00	\$246.00	\$350.00	17.50% - 80%	\$24.50 - \$112.00
	Meal preparation	In-home preparation	Hour	Whiddon	\$108.00	\$127.00	\$163.00	\$190.00	\$270.00	17.50% - 80%	\$18.90 - \$86.40
	Meal delivery (main)	Per meal (minimum 5 meals per order)	Meal	Whiddon contractors	\$16.00	\$19.00	\$24.00	\$28.00	\$40.00	17.50% - 80%	\$3.85 - \$17.60
	Meal delivery (soup)	Per meal (minimum 5 meals per order)	Meal	Whiddon contractors	\$8.50	\$10.00	\$13.00	\$15.00	\$21.00	17.50% - 80%	\$1.49 - \$6.80
	Meal delivery (dessert)	Per meal (minimum 5 meals per order)	Meal	Whiddon contractors	\$7.50	\$9.00	\$11.00	\$13.00	\$19.00	17.50% - 80%	\$1.31 - \$6.00

*At Whiddon, we use verified contractors to provide this service across our regions, and prices will vary based on your location and individual requirements. Prices listed are an average, however personalised quotations will be provided prior to service approval.

**The Participant Contributions are applied to clients who, on 12 September 2024, were neither receiving a Home Care Package, on the National Priority System, NOR assessed as eligible for a package. Actual Contribution rates will vary based on the participant income and assets assessment with Services Australia.

*** The Contribution rate (\$) as shown is for example only. The rate was calculated based on 1 hour week days (6am to 4pm) service only. Your contribution rate may vary based on your service time.

¹ Minimum charge is based on 10 minutes of travel. Your actual charge will be pro-rata and based on the length of your trip, to be agreed with you before the booking is made.

^ Minimum attendance numbers apply.



Support at Home – Pricing Schedule

Effective 1st Nov 2025

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🕒 Services scheduled for 30 minutes

Service Type	Service Specification	Unit	Service Provider	Service Rate					Participant Contributions**	
				Weekdays (6am to 4pm)	After Hours (4pm to 6am)	Saturday	Sunday	Public Holiday	Contribution rates range (%)	Contribution rate range (\$) per hour ***
Domestic	General house cleaning, shopping assistance, laundry services	Half Hour	Whiddon	\$64.54	\$76.00	\$97.00	\$113.00	\$161.00	17.50% - 80%	\$11.29 - \$51.63
Meal preparation	In-home preparation	Half Hour	Whiddon	\$64.54	\$76.00	\$97.00	\$113.00	\$161.00	17.50% - 80%	\$11.29 - \$51.63
Personal care	Daily living activities, Med Prompt	Half Hour	Whiddon	\$64.54	\$76.00	\$97.00	\$113.00	\$161.00	5% - 50%	\$3.23 - \$32.27
Social support	Individual support, accompanied activities	Half Hour	Whiddon	\$64.54	\$76.00	\$97.00	\$113.00	\$161.00	5% - 50%	\$3.23 - \$32.27
Registered Nurse		Half Hour	Whiddon	\$92.62	\$109.00	\$140.00	\$163.00	\$232.00	0%	\$-
Enrolled Nurse		Half Hour	Whiddon	\$79.47	\$94.00	\$120.00	\$140.00	\$199.00	0%	\$-

*** The Contribution rate (\$) as shown is for example only. The rate was calculated using based on 0.5 hour week days (6am to 4pm) service only. Depend on your services time, the contribution rate may vary.

Service type		
Care Management	Home support care management Home support restorative care management	Cost to your budget
Support at Home budget level	*Quarterly Budget available to you	Care Management fees deducted each quarter (10%)
1	\$2,682.75	\$268.28
2	\$4,008.61	\$400.86
3	\$5,491.43	\$549.14
4	\$7,424.10	\$742.41
5	\$9,924.35	\$992.44
6	\$12,028.58	\$1,202.86
7	\$14,537.04	\$1,453.70
8	\$19,526.59	\$1,952.66
Transitioned HCP 1	\$2,746.63	\$274.66
Transitioned HCP 2	\$4,829.86	\$482.99
Transitioned HCP 3	\$10,513.83	\$1,051.38
Transitioned HCP 4	\$15,939.55	\$1,593.96

10% of each participant's quarterly budget funding will be deducted and pooled together and used by the Provider to deliver Care management services. Provided services will be deducted from this funding pool with no extra cost to participant.

*Rates remain subject to Department indexation and change.

Care Management Fee

\$140.00 per hour

Cancellation Fee Policy:

24 hours notice must be provided for cancelling services or a \$108 (1 hour minimum) charge applies.