

Document A: Rapid Global – Contractor / Company level

Compliance Matrix

Tabel A – Compliance requirements for a contractor. Table B – Compliance requirements per Type of Business

All contractors need to upload their current compliance documents to Rapid Global, as per the requirements in Table A & B.

Table A: Contractor Compliance Requirements – All businesses need to meet these requirements.

Compliance Documents Required	CONTRACTOR TYPES		
	Associated Providers Care & Services	Associated Providers Trade & Services	Standard Contractors
Public Liability Insurance (\$20M - Lower with approval)	Yes	Yes	Yes
Workers' Compensation Insurance	Yes	Yes	Yes
Professional Indemnity Insurance	Allied Health & Nurse Agencies		Mandatory for Consultants, Auditors Only
SWMS		Yes	Yes

Table B: Type of Business - Compliance Requirements

Associated Providers Care & Services		Associated Providers Trade & Services		Standard Contractors	
Business Type	Compliance Documents Required	Business Type	Compliance Documents Required	Business Type	Compliance Documents Required
Activities, Leisure & Lifestyle, Art, Music, Pet Services		Automatic Door Services	Contractor licence (NSW FT / QBCC).	Arborists	
Agency Companies / External Staffing - Nursing, Personal Care / Support Worker		Clinical Consumables		Asbestos Management	

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Business Type	Compliance Documents Required	Business Type	Compliance Documents Required	Business Type	Compliance Documents Required
Allied Health Provider		Electrical Contractors	Company Electrical Licence	Blinds & Awnings	Contractor licence (NSW FT / QBCC).
Brokerage Services		Equipment & Assistive technology - Maintenance & Repairs		Building, Construction, Carpenters / Joinery	Contractor licence (NSW FT / QBCC).
Catering & Meal Services (Delivery & Preparation)		Equipment / Maintenance Contractor		Concreting	Contractor licence (NSW FT / QBCC). White Card.
Cleaning Services (External)		Fire Safety Systems Contractors	Fire Protection Licence. FPAS (Fire Protection Accreditation Scheme).	Consultants	
Continence Advisory Services		Flooring	Contractor licence (NSWFT / QBCC).	Fencing & Gates	Contractor licence (NSWFT / QBCC)
Counselling / Social work		General Building Maintenance Contractors	Contractor licence (NSWFT / QBCC).	Food Safety Auditor / Food testing	Food safety auditor credentials (NSW Food Authority for regulatory audits; QLD varies by program)
Dementia Care Specialists		Height Safety Systems Companies		Glazing & Glass replacement	Contractor licence (NSWFT / QBCC).
Dental Services		Home Care Gardening		Locksmith Services	Security Contractor licence (NSWFT / QBCC).

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Dietitian & Nutrition		Home Care maintenance, repairs, modification	Contractor Licence Trade	Other	
Domestic assistance (Cleaning, Laundry, Shopping)		HVAC / Refrigeration	Air-conditioning & refrigeration licence. ARC Refrigerant Handling Licence (ARCTick).	Plastering	Contractor licence (NSWFT / QBCC).
Education / Training Services (General)	RTO Accredited licence	ICT Maintenance and Consulting	ACMA cabling registration required for structured comms cabling	Professional Services (Legal, Audit, Accounting, Insurance, Compliance)	Professional registration/licensing
Exercise Physiology Services		Landscaping Contractors	Contractor licence (NSWFT / QBCC).	Recruitment	
Food Safety, Nutrition Services	Food Safety licence	Laundry Services (External)		Roofing Contractors	Contractor licence (NSWFT / QBCC).
Hairdresser (Risk Ax)		Lift / Vertical Transport	High - Risk work licence.	Signage Installers	Contractor licence (NSWFT / QBCC)
Hearing Services	Licence	Medical alert and monitoring		Solar Power	
Home or community general respite providers		Nurse call and Security Access Control (Maintenance & Installations)	Electrical licence/certificate required for electrical wiring work (NSW).	Tiling	Contractor licence (NSWFT / QBCC).
Infection Prevention & Control Auditors	IPC competency	Other		Vehicle Maintenance Providers	Motor vehicle repairer licensing.

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Massage Therapy Services		Painting Contractors	Contractor licence (NSWFT / QBCC).	Waste Services, eWaste Treatment	Environmental licensing/permits for waste processing/transport (NSW EPA EPL; QLD EA/permits for ERAs)
Medication Management / Review Services		Pest Control	Company Pest Control Licence	WHS (Return to Work consultant) / Insurers	
NDIS Provider		Plumbing & Hydraulic, Gas fitting Contractors	Plumbing/draining/gas fitting licence.		
Nurse Practitioner		Security / Access Control	Company Security Licence		
Occupational Therapy Services		Third Party Labor Hire			
Optometry Services		Trade Waste	EPA/environment approvals		
Osteopathy Services		Transport Providers (HC)			
Other		TV Antenna/Audio Visuals			
Pain & Palliative Care Service Providers		Water Treatment	EPA/environment approvals		
Pastoral Care / Chaplaincy Services		Window Cleaning			
Pharmacy Services					

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Physiotherapy Services, Exercise physiology					
Podiatry Services					
Psychology Service					
Speech Pathology Services	SPA Speech Pathology Australia				
Universities (Risk Ax)					
Wound Consultant					